

**4. REVIEW OF OUTSTANDING ACTIONS – 10 March 2020**

Ref No	Reported by	Nature of Complaint/Concern	Action Required	Responsibility	Target Date
02	Residents 05/10/2016	Morrisons Supermarket – poor traffic design and layout to the site entrance, and that pedestrian safety was being compromised as the fillet was not sufficiently long enough to accommodate the vehicles. District Engineers had been in discussions with Morrisons, and work was due to commence on providing a clearer layout/directions to the site.			
		Update given by District Engineer – to be added to the Locally Determined Schemes for consideration. Residents felt that consideration should be given to cross hatched box markings, and that as the layout appeared to be a design fault, the original traffic modelling plans should be revisited.	Ongoing	District Engineer	Next meeting /Ongoing
	05/07/2017	update given. To be looked at as part of the S106 Wheatsheaf proposals			
	04/10/2017	update given by the District Engineer. Discussions still ongoing regarding what could be done; informal consultation to take place with traders, Cllrs and residents who lived within 50 meters of the junction. The Chairman advised that residents were planning to submit a petition in due course.	Ongoing	District Engineer	Ongoing
	17/01/2018	update given by the District Engineer. Has been added to the Locally Determined Scheme for consideration once the budget for 2018/2019 was known. In the meantime, the Chairman advised that clearer signage/instructions was needed as drivers were still confused by the road/junction layout. Cllr			

		Ward suggested that a filter signal should be added to the traffic light to clearly indicate that a right turn was needed. The District Engineer agreed to contact the traffic signals management team to see what could be done, and if the use of S106 monies or the Airport Sprint budget for this work could be considered.	Ongoing	District Engineer	Ongoing
	25/09/2018	the police had been asked to carry out surveillance at the junction due to the increase in dangerous driving manoeuvres. An update from the District Engineer was still required.	Ongoing		Ongoing
	11/12/2018	update given. Transportation Services looking to reconfigure layout. Discussions ongoing and meetings to be arranged with the District Engineer and Cllr Tilsley	Ongoing		Ongoing
	19/03/2019	update given. The traffic lights sequencing had been altered, however this did not improve the traffic flow as cars heading towards the A45 from Morrison's faced lengthy delays. Kevin Gibbon (Amey) agreed to look at the light sequencing again. Cllr Tilsley remained hopeful that funding could be found to alter the file junction, however this was an ongoing issue and there were a number of service utilities around the junction what would need to be taken into account.	Ongoing		Ongoing
	18/06/2019	update given. Cllrs had a recent meeting with Lewis Cashmore, District Engineer; proposed work to redesign/redirect the flow of traffic away from Coalway Ave and to paint left & right arrow markings on the lanes indicating the direction/correct lane to use. Residents called for guard railings along the pavement to be reinstated at the junction, and that the traffic light sequencing			

	17/09/2019	was still poor, with drivers waiting for up to 30 mins to get through the junction.  update given. The A45 to be looked at by the Sprint Project Team (Andy Chidgey dealing). Residents stressed that urgent action was needed now as the Sprint Project could take a few years, and the junction was 'an accident waiting to happen' as more drivers became impatient with waiting to pass through the junction and there was confusion regarding who had the Right of Way Lewis advised that use of the Ward Highway Minor Improvement budget could be considered, however discussions and agreement would need to be made with the Sprint Project Team to ensure that any work to the junction was not removed.	Ongoing – Cllrs to raise the guard railings with District Engineer	District Engineer	Ongoing
	10/12/2019	railings still required as very dangerous for pedestrians to cross. Traffic leaving Morrisons and going straight across road into Coalway Ave.	Ongoing - Cllr Tilsley to discuss surveillance exercise at Coalway Ave with the local Sgt	Cllrs/Local Engineer	Ongoing
	10/03/2020	update given. Signage improvement to be included in the Ward's Highway Improvement Programme for 2021- 2022	Ongoing – Cllr Tilsley met with sergeant to instigate awareness/enforcement but road markings/signage insufficient. Cllrs to meet with Local Engineer.		Ongoing
05	Residents 19/03/19	Barrows Lane/Sheldon Country Park – consideration should be given to installing a cycle path at the end of Barrows Lane leading into the Country Park as this stretch was very well used by parents taking their children to school.	Cllr Tilsley agreed to raise the matter with Mike Hinton, District Parks Manager	Cllr Tilsley	Ongoing
	18/06/2019	update given: no funding currently available to create a cycle	Discussions ongoing		

	17/09/2019	path. Discussions ongoing update given. No funding available for the foreseeable future and would be added to the list of priorities for the Country Park.	Discussions ongoing		Ongoing
	10/12/2019	Update given - Cllrs had met with Mike Hinton	Discussions ongoing		
	10/03/2020	Update given. Discussions ongoing, however funding still remained an issue			Ongoing
06	Residents 18/06/19	Increase in graffiti tagging across the ward –local police team had been made aware.			
	17/09/2019	update given. Graffiti had significantly increased, particularly around Arden Oak Road. Cllrs had a recent meeting with the local policing team to discuss the issue; it appeared the graffiti was the work of a single perpetrator.	Ongoing – Local police team currently carrying out joint working with colleagues in neighbouring Solihull.	Ward Cllrs/WMP	Ongoing
	10/12/2019	update given. Cllrs were aware of the increase in graffiti. Resident requested additional supplies for the local clean-up team so that residents could tackle the graffiti.	Cllr Tilsley to make enquiries		
	10/03/2020	update given. No progress made due to ongoing turnover of officers on local policing team. Cllrs to raise concerns with new Sgt and Inspector		Cllrs/WMP	Ongoing
07	Residents 18/06/19	Parkdale Road – ongoing issues with blocked drains, flooding & ponding making access on the Public Right of Way to the Country Park very difficult. Also, grass and bushes very	Cllrs had been in discussion with District Parks Manager. The service had been		

	17/09/2019	overgrown and in need of cutting back. Numerous complaints had been made to the District Parks Manager  update given: slow progress and there had been some improvement. Work still ongoing	brought back in-house, however there was currently insufficient maintenance equipment for the work to be carried out. Cllrs to continue to pursue with Parks	Ward Cllrs/Parks Manager	Ongoing
	10/03/2020	10/03/2020 – update given: some drains/gullies had been cleaned but needed to be done on a regular basis – issues still ongoing			Ongoing
08	Residents 18/06/2019	Request for safety guard railings to be installed by pedestrian crossings given the increase in speeding and often dangerous driving practice	Discussions ongoing with District Engineers	Cllrs/District Engineers	Ongoing
	10/12/2019	Update provided. Police had undertaken parking operation around Lyndon Green & Stanville Schools and tickets had been issued. Speed Watch had also undertaken an exercise on Horse Shoes Lane.			
	Residents 10/12/2019	In view of the increasing speed of traffic Cllrs asked to request Local Engineer for additional speed warning signs on the right hand bend towards the airport (by the Arden Oak)	Cllr Tilsley to raise with District Engineer	Cllr Tilsley	Ongoing
	10/03/2020	Update given: Speedwatch surveillance carried out by STAG and Local Policing Team at different times. Vehicle Activated Street Signs (VASS) had been requested and residents felt that consideration should be given to implementing a one-way system in Lyndon Green	Cllr Tilsley to pursue matter with District Engineers		Ongoing
09	Residents 17/09/2019	Arden Oak Road/Whitcroft Rd/Shepherd Rd – significant weed growth around the base of the trees. In need of treating and removing.	Cllr Tilsley agreed to raise the matter with Mike Hinton, Districts Park Manager	Cllr Tilsley/Parks Manager	Ongoing
	10/12/2019	Update. Cllr Tilsley advised weeds had been sprayed at the			

	10/03/2020	appropriate time. Residents said that the trees also need pruning.  Update given – some work carried out in Whitecroft Rd, however it was poorly done.	Cllrs to raise the matter further with Districts Park Manager		Ongoing
10	Residents 17/09/2019	Barrows Lane by the entrance to the Country Park – ongoing issues with grass cutting	Cllrs agreed to raise the matter with Mike Hinton, Districts Park Manager	Cllrs/Parks Manager	Ongoing
	10/12/2019	Update from Cllr Tilsley – grass had been cut but grass by spinney needed to be put on the programme.  Keep Fit equipment in the Country Park was covered in mud – need for slabbing around the perimeter to prevent mud being walked in.	Cllrs to raise with Mike Hinton	Cllr Tilsley/Parks Manager	Ongoing
	10/03/2020	Update given – there was no funding set aside for improvements or maintenance when equipment was installed using the S106 Silvermead monies. Discussions ongoing to see what could be done.	Councillor Tilsley to take up with Mike Hinton		Ongoing
11	10/12/2019	Coventry Road - New Shops Next to Underpass concerns raised regarding lorries, building materials, skips and rubbish causing problems in the area. Cllr Ward had contacted the Planning department to ascertain the status of the premises.	Councillor Tilsley agreed to pursue the matter further.	Cllr Tilsley	Ongoing
	10/03/2020	Update given – renovation of the shops was almost completed; however the frontages/pavement surfaces outside the premises were in a very poor state. Greggs and St Mary's Hospice Charity Shop were particularly bad.	Town Centre Manager agreed to investigate	John Coyle Town Centre Manager	Ongoing

12	Residents 10/03/2020	Coalway Avenue – still insufficient number of guard rails at the bottom of the avenue and the road surface was still in a poor condition despite being reported several times. Several pavement slabs were also loose/unstable.	Cllr Tilsley agreed to chase up with Tarmac.	Cllr Tilsley	Ongoing
13	Residents 10/03/2020	Sheaf Lane - adjustments to the traffic lights were still needed to help ease traffic congestion; currently only 4 vehicles were able to turn right at any one time due to the light sequencing. Also the arrow in the left hand lane needs repainting.	Cllr Ward agreed to discuss the issues with the District Engineer.	Cllr Ward	Ongoing
14	Residents 10/03/2020	The Builders Woodyard, Romford Lane– the recent TROs had made no little or no difference to the obstructive parking and traffic congestion. Residents/pedestrians still had difficulty trying to get pass on the pavement and were forced to move into the road to get by. The road and pavement surfaces were also crumbling away and a section of fencing by the bus stop had fallen down thus affecting the access for bus users.	Cllr Tilsley agreed to investigate and contact the relevant officers.	Cllr Tilsley	Ongoing
15	Residents 10/03/2020	A significant increase in litter in the accessway and car park leading to B&M Bargains, Morrisons and M&S; none of the businesses appeared to be taking responsibility for keeping these areas clear and there were no litter bins installed in the immediate area.	Cllr Tilsley agreed to investigate.	Cllr Tilsley	Ongoing
16	Residents 10/03/2020	Monthly clean ups no longer being carried out by Amey despite assurances they would continue; the underpass remained a particular cause for concern	Cllr Ward agreed to raise the issue with Amey/Tarmac/Kier representatives.	Cllr Ward	Ongoing